



4300 Goodfellow Blvd., Bldg. 104  
St. Louis, MO 63120

August 7, 2019



In reply, refer to:  
376/273/DDS  
File Number:  
JASON COTTERMAN

Re: Privacy Act Request  
Dear Mr. COTTERMAN:

This is in response to your Privacy Act request dated April 15, 2019. We have provided you with the following records: Service Treatment Records.

This office will be providing your records on a compact disc (CD) for use on your personal computer. Only records of 10 pages or more are eligible for CD printing. The CD can be viewed on all computers through the use of Adobe Reader software, which is available online for free.

Please do not submit any of the enclosed documents to the VA as evidence to support a claim, as they are duplicates of existing records in your VA claims folder (and will not be considered as new and material evidence for the purpose of claims processing).

In reference to your request for verification that the VA did not release your records in any outside inquiries: Let this be official notification that according to our records, your Service Treatment Records were received by VA Records Management Center on June 20, 2000 upon retirement by the Service Department and was never requested or released to any outside inquiries.

Thank you for your interest in the Department of Veterans Affairs. Customer service is very important to us. If you have questions or concerns regarding your request for records under the Privacy Act or Freedom of Information Act, entitlement to VA benefits or the status of your claim, please contact the VA National Call Center at 1-800-827-1000. Refer to your reference/assigned case number on the upper right-hand corner of this letter when inquiring about your Privacy Act or Freedom of Information Act request.

Sincerely yours,

**Records Management Center Director**